



CONNECTIONS CHOICE & HOPE

CROWLEY
HOUSE OF
HOPE

CELEBRATING
30
1994-2024



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www.crowleyhouseofhope.org

LETTER FROM THE EXECUTIVE DIRECTOR

Welcome to Crowley House of Hope's 2023 Impact Report, and what I hope is an opportunity to share with you the goodness of this fantastic organization and its impact on the community we serve.

Our mission to provide food and financial assistance, free medical care, and seasonal programs in an atmosphere of respect and dignity is as relevant today as 30 years ago when Crowley House of Hope opened its doors. While the need has not changed, the number of people in need has drastically grown, and Crowley House of Hope, as you will see in the coming pages, is meeting this demand.

In 2023, we set some goals - provide choice, make connections, and build our culture of hope. I am pleased to share that we have met these goals and, in many ways, exceeded them. Our volunteers, staff, and Board of Directors embraced these goals. They set forth to work together to achieve them for the organization's good and especially for the good of those we serve.

In the coming pages, you will see how choice, connections, and hope were woven into the fabric of our work. It is incredible to look back on this year and see the goodness of this effort. I am in awe and know you will be as you read.

It is my pleasure to serve - in gratitude,

Elizabeth Becker

FINANCES IN REVIEW

CURRENT ASSETS

Cash	\$426,534.37
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LIABILITIES

SBA Loan	\$101,200.00
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EXPENDITURES

Building Expenses & Utilities	\$65,820.00
Operations Expenses	\$57,753.51
Payroll Expenses	\$154,679.26
Program Expenses	\$105,093.09
Total Expenditures	\$383,345.86

REVENUE SUMMARY

Donations	\$175,003.32
Thrift Store	\$201,850.77
Interest Income	\$7,934.02
Total Revenue	\$384,788.11

Net Operating Revenue	\$1,442.25
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Other Revenue	\$601.26
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Net Revenue	\$2,043.51
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MAKING CONNECTIONS



Connections have a tangible impact. The people we meet along our journey, family, and experiences all enrich our lives. It is no different at Crowley House of Hope. Volunteers and staff connect with those we serve in all of our programs, but especially in our Medical Clinic, and Seasonal Programs. These connections strengthen our mission and give us a unique opportunity to understand the situations that cause those we serve to reach out for assistance. In this understanding, we grow, develop empathy, and most importantly...make a difference.

"We can not live for ourselves alone. Our lives are connected by a thousand invisible threads, and along these sympathetic fibers, our actions run as causes and return to us as results." ~ Herman Melville

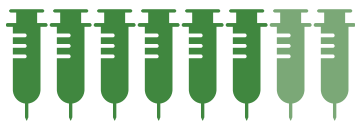
MEDICAL CLINIC

MEDICAL STAFF

DOCTORS



NURSES



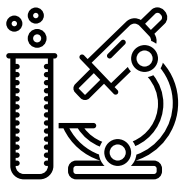
PHYSICIAN ASSISTANT



TOTAL NUMBER OF PATIENTS: 160

TOTAL NUMBER OF PATIENT VISITS IN 2023: 269

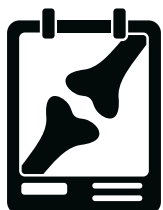
MEDICAL CLINIC HIGHLIGHTS



Donated Lab Services
Estimated at: \$5,650.00
for 2023



Donated Medicine and Medical
Supplies Estimated at:
\$10,000.00 for 2023



Donated Imaging Services
Estimated at \$13,000.00
for 2023



Volunteers shared 1,024 hours
of service in the Medical Clinic in
2023

BACK TO SCHOOL ASSISTANCE



**TOTAL NUMBER OF STUDENTS
SERVED IN 2023: 243**

Zip Code	Number of Households Served
76036	29
76123	20
76132	3
76133	8
76134	16
76140	3



BACK TO SCHOOL HIGHLIGHTS



Volunteers from Meadowridge Community Baptist Church and Texas Health Huguley packed and distributed backpacks for our 2023 Back to School event



Back to School was 100% funded by a local family foundation



More than \$6,000.00 in gift cards were distributed to assist families in acquiring new school clothes

SHARE THE LOVE HOLIDAY TOY ASSISTANCE

TOTAL NUMBER OF CHILDREN SERVED IN 2023: 544



SHARE THE LOVE HIGHLIGHTS



Toys for Share the Love were received from WFAA Santa's Helpers, Marine Corps Toys for Tots, Hank FM's Car Show at Boo Ray's in Crowley, Woody's Tavern, and numerous community groups and individual donors



18% increase in the number of children served over 2022



Share the Love gift cards for children age 11 to 18 were 100% funded by a local foundation



Volunteers from FUMC Crowley, City of Crowley employees, Texas Health Huguley, as well as individual volunteers assisted with the set-up and distribution

PROVIDING CHOICE



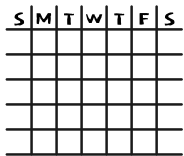
A pillar of Crowley House of Hope's assistance services is choice, the ability for those we serve to make selections based on their needs. We believe those we serve know best what they need and, therefore, strive to allow them to make choices when possible. The opportunity to choose is seen especially in our Food Pantry and Clothing Voucher programs and in some ways in our Financial Assistance program. Choice is dignity, promotes self-worth, and makes a difference.

"The dignity of man is in free choice." – Max Frisch

FOOD ASSISTANCE PROGRAMS

Number of Grocery Services Provided in 2023 (Duplicated)	9,528	40% increase in Grocery Services provided over 2022
Number of New Households Served in 2023	1,397	48% increase in New Households served over 2022
Number of Individuals Served in 2023 (Duplicated)	39,934	38% increase in the Number of Individuals Served over 2022
Number of Senior Share Services in 2023 (Duplicated)	815	32% increase in the Number of Senior Shares services over 2022

PANTRY HIGHLIGHTS



Added a fourth day to our Food Pantry schedule to accommodate the growing number of households in need



476,400 pounds of Food Distributed in 2023

DIAPER BANK

Number of Children Served in 2023 (Duplicated)	705
Number of Individual Diapers Provided in 2023	18,121

CLOTHING ASSISTANCE

Number of Clothing Items Given in 2023	3,853
Estimated Value of Given Clothing Items	\$11,520.47

CLOTHING HIGHLIGHTS

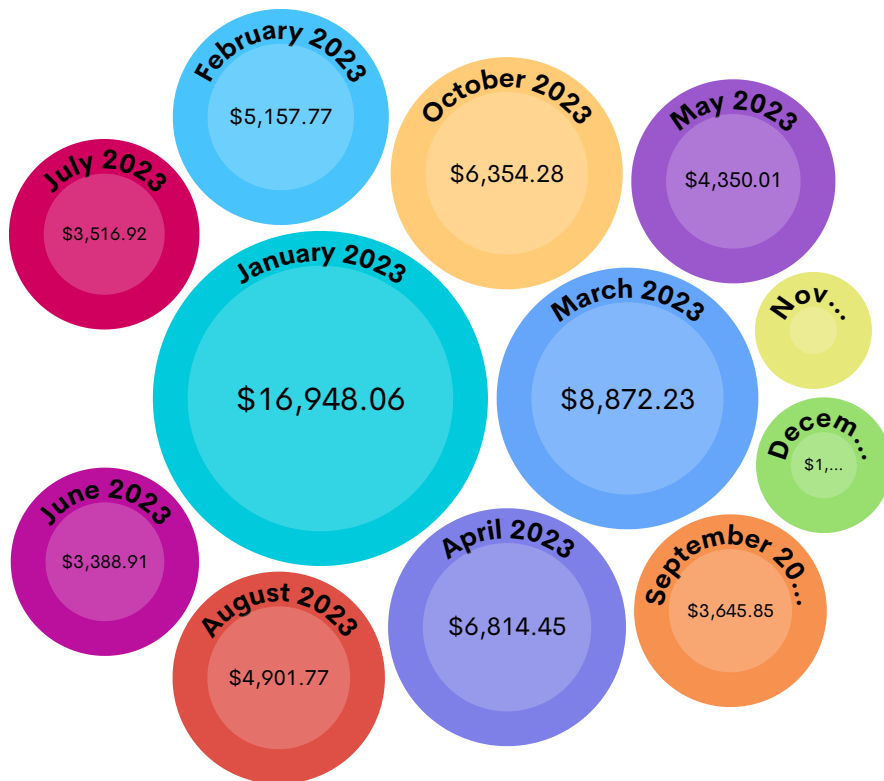


Increased the number of items available to take for free per family member



Households requalify every 90 days and undergo a review of their financial qualifications to participate in this program

FINANCIAL ASSISTANCE PROGRAM



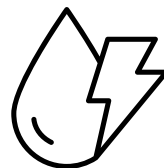
**TOTAL FINANCIAL ASSISTANCE
GIVEN IN 2023: \$67,011.85**

Zip Code	Number of Households Served
76036	48
76123	33
76132	24
76133	32
76134	18
76140	22
N/A	7

FINANCIAL ASSISTANCE HIGHLIGHTS



Families now have the ability to apply for Financial Assistance remotely making the program more accessible



Provided \$35,509.28 in Utility Bill Assistance



100% of the assistance dollars given were generously donated by our community of financial supporters



Provided \$25,704.88 in Rent Assistance



BUILDING A CULTURE OF HOPE

Hope is the trusting expectation that goodness is to come, and it is the heart of Crowley House of Hope. Upon entering our facility, the expectation of goodness is seen in the smiles of volunteers as they serve. Hope is experienced during the difficult conversation as comfort and solutions are shared. Hope is present throughout the work of Crowley House of Hope and is the trademark of all we do in service to our community. Hope is making a difference.

"Hope is that thing inside us that insists, despite all the evidence to the contrary, that something better awaits us if we have the courage to reach for it and to work for it and to fight for it." —Barack Obama.

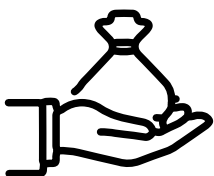
COMMUNITY SUPPORT



Our community donated more than 30,000 pounds of food for our food assistance programs



More than 60 individual volunteers shared 10,906 hours in service to others at Crowley House of Hope



Our community contributed more than \$175,000.00 in private financial contributions



Thrift Store shoppers generated more than \$200,000.00 in revenue for Crowley House of Hope operations and programs



Thirteen local congregations provide regular financial and volunteer support



Partnerships with various organizations and community groups bring valuable resources to those served at Crowley House of Hope

CELEBRATING OUR PAST PREPARING FOR OUR FUTURE



This year marks Crowley House of Hope's 30th anniversary, thirty years of making a difference in the community of Crowley. What began as a humble vision to meet the most basic needs of the citizens of Crowley has blossomed into a place of choice, connections, and hope.



We hope you will follow along as we celebrate our past and be part of the preparations for the future of this amazing organization. Simply follow our social media pages and our website for information and inspiration.



www.crowleyhouseofhope.org



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