

IMPACT

REPORT

2024

CROWLEY
HOUSE OF
PE

Crowley House of Hope

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Crowley, Texas 76036

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WELCOME

The past twelve months have been full of nostalgia and revelation, making for an impactful and productive 2024. Crowley House of Hope celebrated 30 years of service to the community of Crowley. While our celebration was not showy, our team reflected on the good work of this organization and rejoiced at the impact made by 30 years of hard work and dedication.

The year also offered a time of revelation. We have realized that our growth rests in the knowledge that we are doing what we do in the best possible way - ensuring respect and dignity, connections and choice, and most importantly, hope. Our strength is providing top-notch food, clothing and financial assistance, free medical care, and seasonal programs. Being our best and providing the best takes substantial effort. This revelation has inspired some small changes in our current programming to increase our reach and meet more needs. These enhancements, while small, will fulfill our mission in 2025 and beyond.

As you thumb through the pages of our 2024 Impact Report, I hope you see the good this mighty organization has done. I hope you are inspired to strengthen or deepen your relationship with Crowley House of Hope, because we can make a difference together.

In gratitude,



Elizabeth Becker
Executive Director

OUR STORY OF CONNECTIONS AND CHOICE

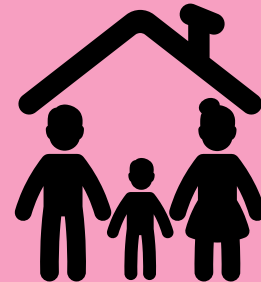
Crowley House of Hope is proud of our work in the local efforts to increase food security, the comfort in knowing you have food for your next meal, in our community. As a partner agency of Tarrant Area Food Bank, we have joined with hundreds of other local food pantries to distribute collectively more than 60,000,000 pounds of food across thirteen counties!* Here's a deeper breakdown into Crowley House of Hope's efforts in 2024.

FOOD ASSISTANCE PROGRAMS

9,984 (duplicated) households served

42,015 (duplicated) individuals living within these served homes

1,288 new families to our Food Assistance Programs



Food assistance alleviates stress in families experiencing hardship and is a source of support for the low income earner in our community.

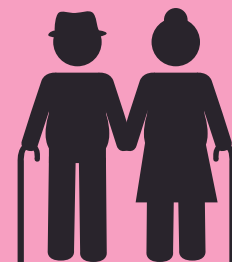
SENIOR SHARES MOBILE PANTRY

836 duplicated households served through Senior Shares Mobile Pantry

2,244 duplicated individuals served through Senior Shares Mobile Pantry

Senior Shares Mobile Pantry

- Ensures positive health outcomes for older adults
- Decreases isolation
- Prevents the difficult decisions seniors face when having to juggle buying food or paying for basic necessities such as rent or medication



DIAPER BANK

583 duplicated children served

14,761 individual diapers distributed in 2024



COMMUNITY SUPPORT

22,120

Pounds of Food Donated in 2024

The sudden loss of employment, a flat tire on your way to work, or an ill child are for some a minor inconvenience but for others, these unexpected setbacks create crisis. This crisis can lead to financial difficulties that have ripple effects for days, weeks, and for some months to come. Crowley House of Hope's Financial Assistance program is designed to assist families and individuals struggling through these types of setbacks and finding solutions to overcome. The following is a snapshot of the work of Crowley House of Hope's Financial Assistance program in 2024.

FINANCIAL ASSISTANCE SERVICES



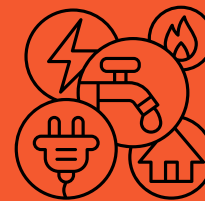
Provided Financial Assistance to
153 families in 2024



- Funded 21 counseling sessions
- \$945.00 in Therapeutic Assistance



- Prevented the eviction of 63 families
- \$29,990.39 in Rent Assistance



- Maintained utility service for 80 families
- \$22,013.99 in Utility bill Assistance



"We received a notification that our electricity bill was paid. I cannot thank you enough, not just for the monetary assistance but also, the time and effort you put in to help us!

I know there are many families that need help. I feel so blessed that we were one of the fortunate ones! When we are able, we will pay it forward." ~

Becky A.

\$54,349.38

In total Financial Assistance to our six zip code service region in 2024.

Imagine being sick or just not feeling yourself but you have no way to afford a visit to a doctor. This is a reality for so many in our community. These individuals are often working but lack access to affordable employer - based insurance or they have the insurance plan but cannot afford the co-pay to see the doctor. Or the older adult who has had to drop the portion of their Medicare coverage that pays for visits to the doctor. These are the patients of Crowley House of Hope, and this is how they were served lifesaving, free medical care through our Medical Clinic program in 2024.

MEDICAL CLINIC

278

Total patient visits in 2024.



\$10,000.00

In donated services and products to Medical Clinic patients in 2024.



\$6,101.78

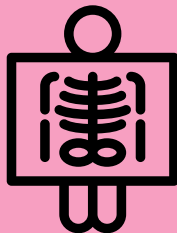
In donated lab services to Medical Clinic patients in 2024.

ALL VOLUNTEER STAFF

1,057

Given in volunteer hours in 2024 to meet the medical needs of our patients.

\$10,000.00



In donated x-ray and imaging services to Medical Clinic patients in 2024.

There are several times during the year that Crowley House of Hope provides a special program to meet a seasonal need, such as school supplies through our Back-to-School program held in August just before students return to the classroom. Or a gift of holiday food offered with a Thanksgiving Basket that provide families with the ingredients to make all of the traditional sides. And Share the Love, Crowley House of Hope's longstanding holiday toy assistance program that ensures local children have a bright and Merry Christmas. These seasonal programs alleviate stress, provide a sense of normalcy, enhance the holidays, and make a difference.

BACK TO SCHOOL



- 108 local students served
- \$2,700.00 for School Uniform/Clothing assistance

TEACHER SNACK & SHOP EVENT

- 15 Local teachers shopped for classroom supplies
- Co-sponsored by Josh Hanna State Farm

THANKSGIVING BASKETS

- 569 Families served
- 14,763 pounds of holiday food donated by 10 local congregations



SHARE THE LOVE



- 173 Families served
- 336 Children received toys
- 231 Teens received \$25.00 gift cards

COMMUNITY PARTNERS

- WFAA Santa's Helpers
- Marine Corps Toys for Tots
- Hank FM & Boo Ray's of New Orleans
- Generations Church of the Nazarene
- Werk On Me
- Crowley Youth Association
- Sid W. Richardson Foundation
- City of Crowley
- Texas Health Resources South Huguley

FINANCIAL SNAPSHOT

Current Assets

Cash	\$445,895.38
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Liabilities

SBA Loan	\$84,700.00
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Expenditures

Building Expenses & Utilities	\$39,335.94
Operations Expenses	\$60,321.03
Payroll Expenses	\$155,313.26
Program Expenses	\$90,142.39
Total Expenditures	\$345,112.62

Revenue Summary

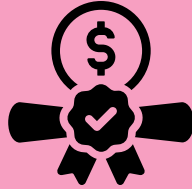
Donations	\$173,529.22
Thrift Store	\$202,000.25
Interest Income	\$11,894.07
Total Revenue	\$387,423.54

Net Operating Revenue	\$42,310.92
Other Revenue	\$1060.78
Net Revenue	\$43,371.70

OUR STORY OF HOPE

HUTCHINGS SCHOLARSHIP

\$1,500.00



- Two scholarships awarded in 2024

CONGREGATIONS & COMMUNITY GROUPS



- Generations Church of the Nazarene
- St. Ann Catholic Church, Burleson
- First United Methodist Church Crowley
- Genesis United Methodist Church
- First Baptist Church Crowley
- The Fountains Fellowship, Crowley
- Lifepointe Church
- Seventh Day Adventist Church, Crowley
- St. Luke Presbyterian Church
- Meadowridge Community Baptist Church
- City of Crowley
- Crowley Independent School District

VOLUNTEERS



14,242 HOURS

- More than 75 active volunteers
- Valued at more than \$475,000

Hope abounds within the walls of Crowley House of Hope, its programs and in the hearts of the volunteers who serve. This trusting expectation that good is near is demonstrated in the smile of a volunteer, the support of our community and the knowledge that the future of service in our community is strong. This is our story of hope. Crowley House of Hope is grateful for the support and kindness of so many in 2024 and looks forward to continuing this good work in 2025 and beyond.

To learn how you can join us in our story of hope, contact Crowley House of Hope for opportunities to volunteer or make an in-kind gift or financial contribution. Your support makes this work possible.

Thank You